



Product Return or Exchange Form

Dear Customers,

If you wish to return or exchange a product, please fill out this form within 14 days from the date of receiving your order, in accordance with the Consumer Protection Act.

Customer Information:

Full Name:

Contact Phone Number:

Email Address:

Order Information:

Order Number:

Date of Order Receipt:

Delivery Address or Econt

Office:

Waybill

Number:

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Product(s) to be Returned/Exchanged:

(please specify the exact names and quantities of the products)

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Reason for Return/Exchange:

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Customer's Request:

- I would like a refund
- I would like an exchange for a different item

Please specify the desired product for exchange:

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Refund Method (in case of a return):

By bank transfer

IBAN:

Account Holder Name:

Important Information:

Products must be returned in their original packaging and in merchantable condition.

Return shipping costs are at the customer's expense unless the shipment is incorrect or defective.

Carhack.net reserves the right to refuse a return if the conditions are not met.

The package must be sent at your own expense and WITHOUT CASH ON DELIVERY.

In both cases (refund or exchange), you will receive an SMS from Econt when the amount or replacement product is ready for pickup. The reason for the bank transfer must include the waybill number you provided above — this is mandatory.

Carhack.net is not responsible and is not obligated to process a refund or exchange if the package is sent with cash on delivery or to an address different from the one specified for returns!

Refunds are processed via bank transfer only.

Carhack.net is not responsible for incorrectly filled forms or missing information.

Carhack.net is not responsible if you fail to read all the details — please read carefully.

Date of Submission: